

**Lindy Lady**  
**Part B External Affairs**  
**Provider Outreach and Education Representative**

Lindy Lady has more than 31 years of experience in operational areas of Medicare, including 8 years of successful management experience. She began her career with Metropolitan life Insurance Company and started working for AdminaStar Federal in 1982.

Over the past seven years, Lindy developed an extensive database that includes information on more than sixty different associations. This database helped to form working relationships with a wide-range of state societies such as the Kentucky Medical Association (KMA), and the Primary Care Association (PCA). These partnerships have proved enormously beneficial to our Medicare provider community, and in 2003 the Kentucky Ambulance Provider Association (KAPA) presented her with an exceptional achievement award for the outstanding job she has done in providing education to ambulance providers.

In 2004, Lindy began working with several Kentucky colleges and universities to provide an “Introduction to Medicare” training module for students that were interested in becoming Certified Coders.